

Terms & Conditions – Redline Trackdays Ltd.

All prices quoted are inclusive of VAT. VAT receipts are available on request. We process all transactions in £Sterling. Redline Trackdays Ltd reserves the right to alter the price of any event without notice.

Privacy Policy

We do not store customer credit card details nor do we share customer details with any 3rd parties

Cancellation Policy UK Events

Cancellations 22 days or more notice:
full refund or credit note (valid 1year) minus £20 admin fee.

Cancellations 10 – 21 days notice:
credit note (valid 1 year) minus £20 admin fee.

Cancellations with less than 10 days notice:
no refund or credit note under any circumstances.

Cancellation Policy Events outside of the UK

Cancellation up to 30 days before 30 percent charge of the full amount
Cancellation 30 to 21 days before 50 percent charge of the full amount
Within 21 days the full cost of the event are lost

Change of Name

We are able to change the riders name on any booking at no cost to the rider.

Licences

Motorsport Vision circuits: Brands Hatch, Cadwell, Oulton Park and Snetterton insist on production of a valid road motorcycle licence in order to ride on their circuits. Unfortunately restricted licences are not accepted at these venues and you will not be able to ride. Redline Trackdays Ltd, will not be able to offer a refund or credit in these circumstances. Minimum age is 16 years apart from the Motorsport Vision circuits where all riders must be minimum 18 years.

Noise Levels

Most Redline Trackdays Ltd track events are 105db. Most race exhaust end cans that have been repacked recently should pass this. If your motorcycle exceeds this noise limit, the circuit may prevent you from riding. Redline Trackdays Ltd accepts no responsibility and will offer no refund or credit in this instance. Quiet days and evenings are maximum 98db, the same rules apply.

Drugs & Alcohol

The use of drugs and alcohol at Redline Trackdays Ltd track events is forbidden. Infringement of this rule will result in riders being refused track time and no refund or credit will be given.

Sign In

All riders must sign in on the morning of the track event and complete a disclaimer form. At Motorsport Vision circuits riders must complete two disclaimer forms: one for Redline Trackdays Ltd and one for the circuit. Emergency contact details must be provided. Each rider will be given a wristband usually denoting the colour of the group they are in; together with a sticker which should be placed on the front of the motorcycle they are riding, and/or a further wristband to show that they have attended the compulsory briefing. Wristbands and stickers will be checked by Redline Trackdays Ltd/circuit staff prior to each group riding on circuit, and must therefore be worn all day. Tampering with wristbands/stickers in any way may result in the rider being asked to leave the circuit without a refund or credit.

Compulsory Rider Briefing

All riders must attend the compulsory briefing given by Redline Trackdays Ltd/circuit staff at the beginning of the day. A further briefing for the Novice group will usually follow, to provide Novice track riders with further details and the opportunity for them to ask questions. Attendance of the briefing will be validated by a wristband or sticker for their bike. Wristbands and stickers will be checked by Redline Trackdays Ltd/circuit staff prior to each group riding on circuit, and should therefore be worn all day. Tampering with wristbands/stickers in any way may result in the rider being removed without a refund or credit.

Rules on circuit

Riders are requested to ride safely and with respect to other track users. The onus to overtake safely is on the rider behind doing the overtaking. Riders who are seen to be riding disrespectfully and/or dangerously will be warned once. A second incident will result in the rider being removed from the circuit with no recourse to a refund or credit. Riders who are disrespectful and/or dangerous will not be permitted on further Redline Trackdays Ltd events. Redline Trackdays Ltd is not a race school.

Redline Trackdays instructors

Redline Trackdays Ltd has trained instructors who are available at all our track days for advice and instruction. They can help you with bike set up and can lead or follow you round on track. The instructors are happy to brief you prior to your session to find out what elements of track riding you want to focus on. They will also provide you with a debrief following your session on circuit with them.

Force Majeure

"Force Majeure " refers to any event, including, but not limited to, wars or natural disasters, that is unforeseeable, the occurrence and effect of which is unavoidable and insurmountable. Redline Trackdays Ltd will not be liable if an event is delayed, cancelled wholly or in part; due to circumstances outside reasonable control. This includes Acts of God (including adverse weather conditions), accidents, war, fire etc. Redline Trackdays Ltd reserves the right to cancel, suspend or delay the event in these circumstances and to be exempted from all or some of its responsibilities hereunder.

Redline Trackdays Ltd may suspend the performance of its obligations under this Agreement until any disruption resulting from the Force Majeure has been resolved. However, Redline Trackdays Ltd shall make every effort to eliminate any obstacles resulting from the Force Majeure, thereby minimizing to the greatest extent possible its adverse effects, as well as any resulting losses.

Redline Trackdays Ltd

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